WEATHERPROOF RESTORATIONS

Certified Maintenance & Protection

WORKMANSHIP WARRANTY

Experience the Weatherproof Difference.

We stand behind our work and are committed to quality restorations that keep Queensland homes dry and protected.



Call (07) 2000 0041

Issued by: Weatherproof Restorations ABN: 74 635 585 250

Trading as: Weatherproof Restorations Pty Ltd

Address: Unit 115/193 South Pine Rd, Brendale QLD 4500

Phone: (07) 2000 0041

Email: admin@weatherproof.net.au

1. Scope of Warranty

Weatherproof Restorations warrants that the workmanship performed on your roofing project (including roof restoration, repairs, re-roofing, painting, weatherproofing, pointing, flashing, and associated works) will be free from defects for a period of 7 years from the date of practical completion.

This warranty covers defects directly attributable to our installation, application, or execution of the works, provided the works have been carried out in a proper and skilful manner in accordance with relevant Australian Standards, QBCC requirements, and the agreed scope of works.

2. What is Covered

- Leaks resulting directly from defective workmanship in the areas we worked on.
- Failure of fixings, flashings, pointing, bedding, coatings, or seals directly caused by our installation methods.
- Other defects in the standard of our workmanship that fall below a reasonable industry standard for a competent roofing tradesperson.
- This is a workmanship-only warranty. It applies in addition to (and does not limit) any statutory warranties or rights you have under the Queensland Building and Construction Commission Act 1991 (QBCC Act), Australian Consumer Law, or your home warranty insurance (where applicable).

3. Exclusions – What is NOT Covered

This warranty does not cover:

- Damage caused by events beyond our control, including (but not limited to) storms, hail, cyclones, flooding, lightning, earthquakes, fire, extreme weather, falling trees/branches, or animal/bird damage.
- Damage caused after completion by you, other trades, contractors, or third parties (e.g. solar installers, painters, air-conditioning installers, or unauthorised access/foot traffic on the roof).
- Normal wear and tear, fading, chalking, or cosmetic changes due to UV exposure, weathering, or environmental conditions.
- Lack of reasonable maintenance (e.g. failure to clean gutters, remove debris, or address other issues).
- Pre-existing defects in the underlying roof structure, materials, design, or substrate that were not part of our scope of works.
- Consequential damage (e.g. internal water damage, ceiling damage, contents, or loss of use) unless directly and solely caused by a covered workmanship defect.
- Any modifications, alterations, repairs or cleaning done to the roof by anyone other than Weatherproof Restorations without our prior written approval.
- Issues arising from incorrect use or overloading of the roof.

4. Conditions to Maintain Validity

- Full payment of all invoices for the works must be received.
- The roof must be maintained in accordance with standard industry practices (annual inspections and cleaning recommended).
- You must provide us with safe and reasonable access to inspect and carry out any remedial work.
- Any claim must be notified to us in writing within 14 days of you first becoming aware of the alleged defect.

5. Claims Process

1. Notify us in writing (email preferred) with details of the issue, photos if possible, and your job reference.
2. We will arrange an inspection within a reasonable timeframe (usually 7–14 days, weather permitting).
3. If the claim is validated as a workmanship defect under this warranty, we will rectify the defect at our cost using appropriate materials and methods.
4. We reserve the right to repair or replace the defective work, at our sole discretion.
5. If the issue is not covered or is found to be caused by an exclusion, a call-out/ inspection fee may apply.

6. Limitations of Liability

- Our total liability under this warranty is limited to the original value of the workmanship portion of the contract for the affected area.
- We are not liable for consequential, indirect, or incidental losses.
- This warranty is non-transferable unless agreed in writing (e.g. upon sale of the property).

7. Governing Law

This warranty is governed by the laws of Queensland, Australia. Any disputes will be subject to the jurisdiction of the Queensland courts or the Queensland Civil and Administrative Tribunal (QCAT) as applicable.

8. Important Note

Nothing in this warranty limits or excludes any rights you may have under the QBCC Act, statutory warranties (e.g. work carried out in an appropriate and skilful way with reasonable care and skill), or the Australian Consumer Law. For residential building work over $3,300, you may also have QBCC Home Warranty Scheme protection (where applicable).

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Warranty Period: 7 years from the date of practical completion of the works.

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CALL US TODAY!

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qbcc **Licence No.** 15256397